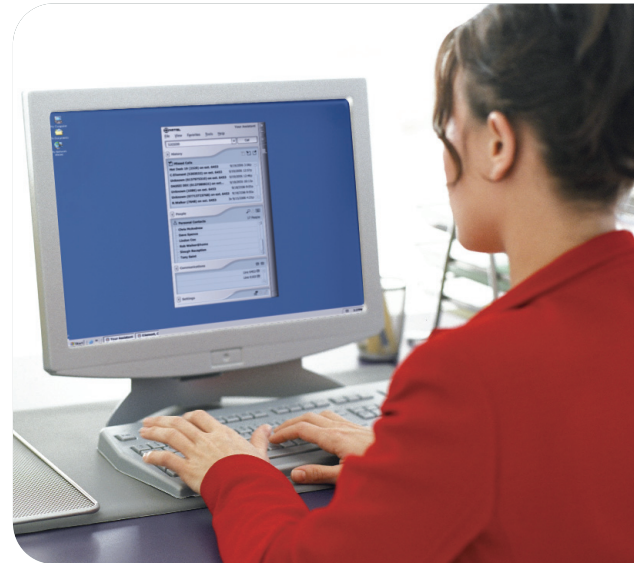


MITEL

## Your Assistant Lite

### Cost-Effective, Intuitive Personal Business Communications

Mitel® Your Assistant™ Lite is a low cost simplified communications interface that enables users to access and control a multitude of enhanced business communications features. These features include drag-and-drop call handling, automatic call history and times, as well as integration to a range of personal information managers (PIMs) including Microsoft® Outlook®, all managed with speed and ease, directly from the user's PC.



Using the Mitel 3300 IP Communications Platform (ICP) or the Mitel SX-200 IP Communications Platform (ICP), Your Assistant Lite improves communications while leveraging the enterprise's existing IP infrastructure and communications applications. Your Assistant Lite is an advanced productivity tool that combines a cost-effective, intuitive user interface with a wide range of productivity enhancing features.

#### Embedded PC Soft Phone

Road warriors and teleworkers can enjoy the same intuitive communications management from a remote PC or laptop by using an embedded software-based IP telephone. When remotely connected to the 3300 ICP or SX-200 ICP via a secure network connection, mobile users can make and receive calls as though they were inside the corporate network. The Mitel Your Assistant Softphone Option also lets users record calls on their computers.

#### Simplified Call Management

The Your Assistant Lite desktop control panel offers intuitive visual point-and-click access to the advanced call management features of the 3300 ICP and SX-200 ICP. Ad hoc conference calls can be managed by simply dragging and dropping the name of a participant into the conference at any time. It also automatically stores the numbers the user dials most and makes them easily accessible from a centralized drop-down menu.

#### Integration with Mitel Teleworker Solution

Teleworker mode provides a secure solution for remote and home-based employees. The Mitel Teleworker Solution allows you to connect to and access your corporate voice network through the Your Assistant Softphone Option from home or on the road without the need for a virtual private network (VPN) connection. All Your Assistant Lite features and functions are available. In Teleworker mode, the remote Your Assistant Softphone Option client establishes a secure SSL-encrypted connection with the Teleworker Solution server and proxies all communication between the Your Assistant Softphone Option client and the Your Assistant Lite server.



it's about **YOU**

### 3300 ICP Directory Integration\*

If this option is selected, the Your Assistant corporate contacts list is populated with the data from the 3300 ICP telephone directory. The engineering guidelines recommend a limit of 5,000 telephone directory entries for this option. Customers who have a telephone directory larger than 5,000 entries are encouraged to use one of the other interfaces provided (e.g., Microsoft® Active Directory® or lightweight directory access protocol [LDAP]).

### Multiline Appearance and Basic Multicall\*

Your Assistant Lite supports both multiline and single line types. With Your Assistant Lite supporting multiline appearance and basic multicall, users can take full advantage of their soft phone line configuration. Multicall support allows users that have both a desktop phone and a soft phone to have a line appearance of their desktop phone primary numbers programmed on their softphone. This allows the user to distribute one number, the desktop phone primary number, and answer incoming calls to this number via both the desktop phone and softphone. It also enables basic manager / secretary inter-working.

### Citrix Support

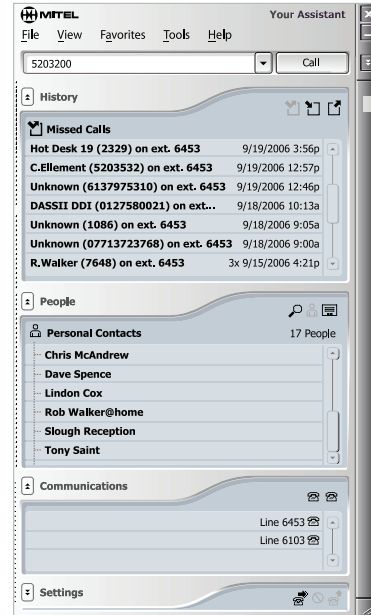
Your Assistant 4.0 will support Citrix® Presentation Server™ 4.0 and 4.5 in desktop phone mode only, increasing the deployment options for Your Assistant.

### Features

#### Other Your Assistant Lite Features Include:

- **Screen Pops on Incoming Calls** – Users are notified of incoming calls via a pop up window and an audible alert. The pop up window allows a user to see who is calling, and provides a direct link into a user's PIM.
- **Favorites Menu** – Provides users with a drop-down list of favorite or frequently dialed numbers, improving outgoing call efficiency.
- **LDAP and Active Directory Integration** – for those customers that have a centrally managed directory and do not require 3300 ICP integration.
- **Centralized Call Logging** – Calls can be logged and stored even when Your Assistant Lite is not running. When Your Assistant Lite is started, the Your Assistant Lite server updates the client with all the cached call log info since the last Your Assistant Lite client session. This information is then displayed in both the call history and the call log window.

\* Not available on the SX-200 ICP



Intuitive, user-friendly interface

- **Microsoft Outlook Synchronization** – Ensures that contact data is synchronized between Your Assistant Lite and Outlook for contacts that have been imported into the Your Assistant Lite personal contacts list. Synchronization is from Outlook to Your Assistant Lite only.
- **Federated Servers** – Enables different Your Assistant Lite servers to be linked together, perfect for linking geographically dispersed offices.

### Benefits

Your Assistant Lite provides users with a wealth of productivity enhancing benefits including:

- **Improved productivity** – Your Assistant Lite provides a simple and easy to use interface. PIM integration makes calling faster and easier.
- **Improved call handling and efficiency** – The intuitive user interface ensures fewer hang ups and fewer missed or lost calls. Incoming calls can be quickly and easily forwarded to voice mail or other selected destinations at the click of a mouse.
- **Improved workforce mobility** – Enables users to benefit from the features of Your Assistant Lite while on the move. Used in conjunction with the Teleworker Solution, a secure remote connection can be established without the need of a VPN.

A full list of features supported by Your Assistant Lite can be found in the Your Assistant feature comparison matrix available from Mitel OnLine.

## Your Assistant Lite Client – Software Requirements Guidelines

	Software	Version / Service Pack Supported
<b>Operating System</b>	Microsoft® Windows® 2000 Professional Microsoft® Windows® XP Professional	SP3, SP4 SP2
<b>Microsoft® .NET Framework</b>		1.1 SP1
<b>Microsoft® Data Access Components (MDAC)</b>		2.7, 2.8 (included with Windows XP)
<b>Microsoft® Windows Installer®</b>		2.0 (included with all supported Windows operating systems)
<b>Instant Messaging*</b>		Microsoft® Windows Messenger 5.0 MSN Messenger 6.0 Microsoft® Office Communicator 2005
<b>PIMs*</b>		Act! By Sage 2005 and Act! By Sage 2006 IBM® Lotus Notes® 6.5, 7 Outlook 2002, 2003, Microsoft® Exchange Server 2003 Microsoft® Outlook Express 5.5, 6

## Your Assistant Lite Server – Hardware Requirements

Hardware	0-50 Clients	50-100 Clients	100-500 Clients
CPU	Pentium 4 – 1.4 GHz	Pentium 4 – 2.0 GHz	Pentium 4 – 3.0 GHz
RAM	512 MB	512 MB	1 GB
Free disk space	5 GB	5 GB	5 GB
Network Interface Card	Full duplex 100 Mbps	Full duplex 100 Mbps	Full duplex 100 Mbps

## Your Assistant Lite Server – Software Requirements Guidelines

	Software	Version / Service Pack Supported
<b>Operating System</b>	Microsoft® Windows Server® 2000 Microsoft® Windows Server® 2003	SP3 SP1
<b>Windows Update</b>	Microsoft .NET Framework	Microsoft .NET Framework 1.1 SP1
<b>Telephony Library</b>	Mitel MiAudio Desktop Edition	MiTAI USDK V 1.2 releases of MiAudio and MiXML server (downloaded with the application)
<b>Data Access Library</b>	MDAC	2.7,2.8 (included with Windows XP and Windows Server 2003)
<b>Installer Library</b>	Windows Installer	2.0 (included with all supported Windows operating systems)

## Compatibility with Mitel Platforms and Other Applications

Platform / Application	Software Version
Mitel 3300 ICP	Version 6.0 or later
Mitel SX-200 ICP	3.1, 3.2 or 4.0
Mitel Teleworker Solution	4.0.16 or later
Citrix Presentation Server	Version 4.0 and 4.5

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Companies don't make decisions, people do. That is why Mitel is leading the way toward a new and more personalized approach to communications for enterprise and small business. Our innovative solutions, applications and desktop appliances enable you to access, process and control your communications and information naturally, simply and efficiently.

Our solutions allow you to collaborate over distance and time and to interact with your customers, colleagues and partners as never before. By combining the power of voice, data and video over converged high speed networks, Mitel provides you with flexible and personalized tools that let you leverage the latest advances for personal and organizational advantage.

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